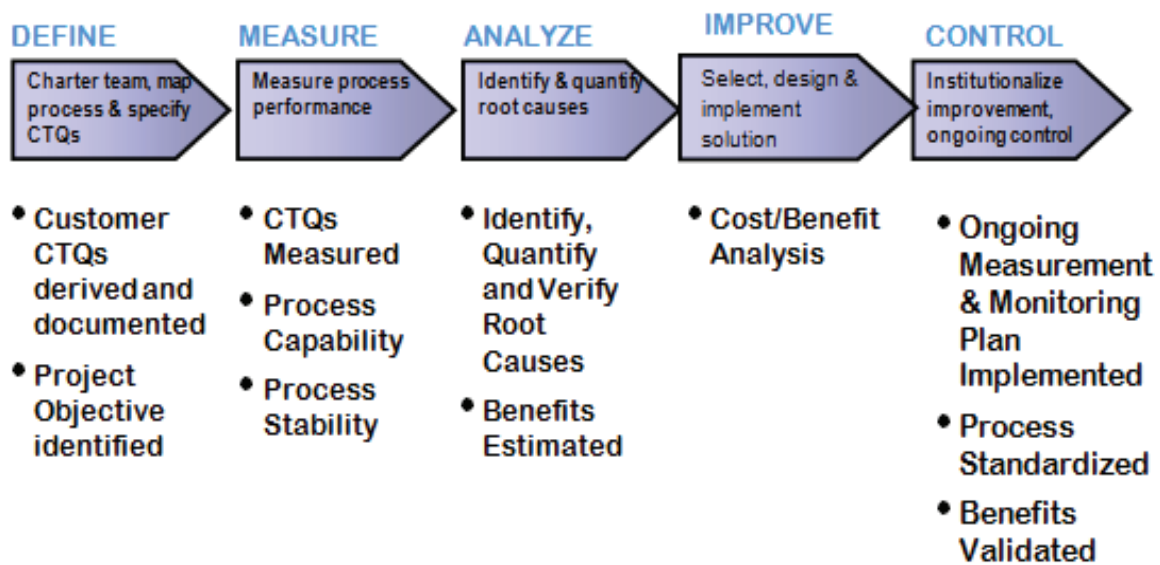




6σ Consulting Services: Six Sigma

Six Sigma stands for Six Standard Deviations from mean. Six Sigma methodology provides the techniques and tools to improve the capability and reduce the defects in any process.

Six Sigma methodologies improve any existing business process by constantly reviewing and re-tuning the process. To achieve this, Six Sigma uses a methodology known as DMAIC (Define opportunities, Measure performance, Analyze opportunity, Improve performance, Control performance)





Six Sigma Implementation Methodology

- + Train a group of potential leaders representing all the functional areas of Campaign process on Six-sigma methodology and process improvement framework.
- + Conduct a gap analysis o the entire Campaign process to collect necessary inputs required from process improvement angle.
- + Identify potential measurable objectives that can be achieved from the complete exercise such as CTQ= Critical to quality, CTP = Critical to Process, CTT= Critical to Technology, CTC= Critical to Customer, CTM= Critical to Management. The goals shall be prioritized based on the management.
- + Create a detailed project plan indicating the potential goals to be accomplished, milestones for review with senior management.
- + Identification of the bottlenecks to improve the process velocity leading towards faster turnaround time.
- + Create a robust framework with foolproof mechanism to enhance the quality of delivery.
- + Investigate the possibility of reducing the stress levels of the individuals participating in the campaign process through a robust framework.
- + Verify if the process is the most optimum! And the metrics for monitoring the process.
- + Competency levels need for the people performing the processes to be assessed and bench - marked within team
- + Conduct pilot study, and validate the process design, report the results to the senior man agement before taking up the implementation.
- + Facilitate the development of training modules for training the individuals involved in the campaign process.
- + Define the service level agreements (SLA) that can be imposed at process level and reduce the person specific activities. Identify the potential risk areas.
- + Provide outline for getting into an assessment process.
- + On need basis provide an ongoing support in maintaining and mentoring the teams in future once in a month to monitor the status of the projects identified in the projects and auditing the system.
- + Train the associates involved in the Campaign process on six sigma methodology and approach as outlined in the block diagram given in "paradigm shift" block diagram.



Few of our clients:

CDK Global, Tata Consulting Engineers, OSI Technologies, BMC Software, Pune, Elpro International Limited, Infotech Enterprises Limited, Tecumseh India Limited, BPL India Limited, Delight Chemicals Limited, Surya Color Products Pvt. Ltd.



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Testimonials



"Lex-Q has developed an improvement roadmap for our organization and has been instrumental in leading our culture change. With Lex-Q help, we have been seeing great sustainable cultural and operational improvements. The Lean journey we have been taking with Lex-Q, is taking us forward and helping us to be more competitive. Lex-Q consultant is excellent at follow-up to make sure we are sustaining the improvements we have achieved through improvement projects. I highly recommend Lex-Q to anyone looking for Lean Six Sigma improvements."

- Srinivas Allada, Vice President, TechStar Software Development India. Pvt. Ltd.